# IT Collaboration in Palm Beach County

# Presentation to PBC League of Cities

by: Information Systems Services





July 27, 2016





- 1. Faster adoption of advanced technology
- 2. Improved services to constituents
- 3. More efficient work force
- 4. Reduced costs
- 5. Intergovernmental cooperation



- Palm Beach County Government
- Other Governments (local/state/federal)
- Educational Institutions
- Health Care Organizations
- Non-Profit Organizations

Above organizations are defined as "Community Anchor Institutions" in guidelines for federal grant applications.



# IT Collaboration in Palm Beach County

Service Type	No. of Agreements
Internet Service (via Florida LambdaRail)	36
<ul> <li>Network Transport</li> </ul>	5
<ul> <li>Application Hosting</li> </ul>	4
<ul> <li>Colocation/Disaster Recovery</li> </ul>	2
<ul> <li>Voice Services</li> </ul>	1
<ul> <li>Document Scanning</li> </ul>	1
GIS Hosting	<u>1</u>
Total Number of Agreements	<u>50</u>

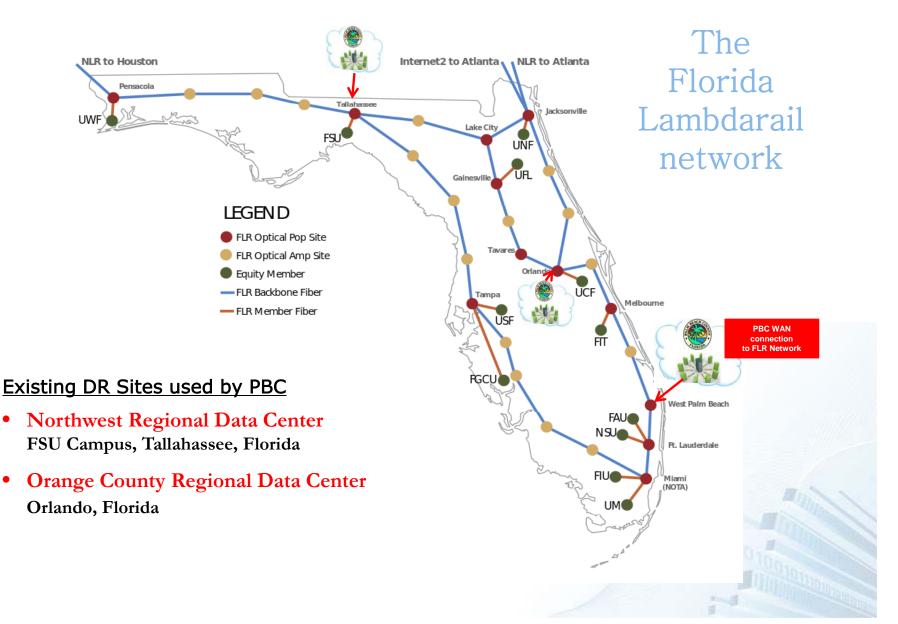
# IT Collaboration in Palm Beach County

		Service Type					
	Internet	Network Services	App Hosting	Colocation/ DR	Voice Services	Doc Scanning	GIS Hosting
Government (PBC cities)	13	1		1		1	
Government (Other)	2		2				
Taxing Authority	1	1	1				1
Education	6	2					
<b>Health Care</b>	1	1					
Non-Profit	13		1	1	1		





# Access to DR Facilities via FLR





# **Network Services**

- City of Delray Beach
- City of West Palm Beach
- City of Lake Worth

# **Unified Communications (VoIP Telephones)**

Lake Park



- High Quality: standard 300dpi
- Small to Large Scale (up to 42" x 42")
- Monochrome / Grayscale / Color
- Multiple Output formats: pdf, jpg, tif
- Delivery options: CD/DVD, secure file transfer, hosting

Category	Cost
Black/White up to 11" X 17"	\$0.055 per page
Color up to 11"X 17"	\$0.10 per page
Planning Sized Documents 24" X 36" (up to 42" wide) B/W, Color, Grayscale	\$2.00 per page
Indexing (≤ 20 characters per field	\$.045 per field

# **Constant Connection**

# **Unified Communications System**



- ✓ Easy to use GUI and voice interface
- ✓ Rich, intuitive user experience
- ✓ Operates on multiple devices, on the PBC network or the Internet

### **Desktop Client**



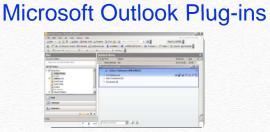
### **Mobile Clients**



### Web Client

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# **VolP Phone**





# **Video Clients**









# **Constant Connection**

# **Unified Communications System (2017)**

- ✓ Easy to use GUI and voice interface
- ✓ Rich, intuitive user experience
- ✓ Operates on multiple devices, on the PBC network or the Internet

# **Desktop Client**



### **Mobile Clients**



### Web Client



# Microsoft Outlook Plug-ins



**VoIP Phone** 



**Video Clients** 



Web Collaboration Client





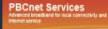
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There are multiple options for disaster recovery, and PBCrac can provide both the

# **Marketing PBC IT Services**

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#### Cost-Effective Network Services

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# **PBC Connect**

Cost-Effective VolP Telephony Services



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For Brochures and Rate Sheets, Visit:

www.pbcgov.org/iss/

partnering

#### Application Services



#### Benefits of Application Hosting



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#### **Disaster Recovery Services**



# Cost-Effective Disaster Recovery Offerings



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#### GIS Hosting Services



#### Geographic Information System Technology

#### Countywide GIS Forum



· Spatial Years District - Hole & Fading (Improved)

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# Kelly Ratchinsky

Countywide GIS Program

Surtax Infrastructure Projects





The 2016 South Florida GIS Expo Committee cordially invites you to attend our

### **Executive Session**

#### GIS - TODAY'S CRITICAL TOOL FOR DECISION MAKERS

Includes Keynote Speaker: Clarence Anthony Executive Director of the National League of Cities

The issues you deal with today call for innovation and new tools to support more resilient communities. Join other South Florida local government officials to learn how GIS can provide sustainable, technology-driven solutions.

### September 29, 2016 10:30 AM to 11:45 AM

Palm Beach County Convention Center 650 Okeechobee Boulevard West Palm Beach, Florida 33401

Please RSVP by September 6 to chairs@sfgisexpo.com or call (561) 355-9967 to reserve your seat

